



LANDGATE soon to Replace Customer Remote Search System *Access to Land Information as quick as a click*

We're making more improvements to the way we provide land information. In December this year, as part of a two-stage transition, your search requests will be processed via Landgate, our new online system. Landgate has the capacity to deliver fast, accurate responses to your land enquiries and the ability to grow as your needs evolve.

Many of you began to access Landgate in May last year, following the introduction of our Electronic Advice of Sale (EAS2) system. We have been working together with you since then to overcome initial problems and to ensure a robust service, a new platform will be installed. In the meantime Landgate is preparing to take on additional functions.

By March 2005, it is planned that Landgate will become the single point of access to our land and property searches. At that time our existing remote search system will be discontinued. It is important therefore, that you prepare now to be ready and able to use the new system.

How Landgate will Benefit You

Landgate will provide you with a single point of access to information, becoming a 'gateway' to Western Australia's vast bank of land and property information. Other advantages include:

- Simple to use and easy to navigate;
- Clear, uncluttered screens with easy-to-follow menus;
- Fewer mouse clicks and key strokes;
- Ability to switch between screens;
- Help buttons;
- Easy access to other applications and relevant information through quick links;
- Intuitive navigation;
- Capacity to deliver a diverse range of land information to your desktop;
- Direct links to related DLI facilities;
- A single registration will access multiple functions.

When will Access to Land Enquiry become Available?

Land enquiry access through Landgate will be implemented in two stages.

Stage One - November/December 2004

The following search applications will become 'live' and available for your online use:

- Crown allotments;
- Document issuing service;
- Duplicate Title Production;
- Power of Attorney;
- Crown reserves (13 December).

Stage Two - March 2005

The remaining search applications will become available:

- Title searches;
- Check searches;
- Survey and document ordering.

At the end of this stage our old remote search system will be discontinued and all search applications will be processed by Landgate. It's important that you prepare in good time to get started.

What You will Need to Get Started

Landgate's applications are designed to operate with:

- A PC with Windows 98 SE, Windows 2000 or Windows XP Service Pack 2;
- A broadband (ADSL) Internet connection, or at minimum one 56k modem per user;
- A browser, either *Internet Explorer 6.0* or *Netscape 7.1*;
- *Adobe Acrobat Reader 5.0* or *6.0* to enable you to view PDFs.

For assistance, contact your IT or Internet service provider.

Where to Access a Browser

You can update or download a browser free of charge by visiting the following web sites:

For Microsoft *Internet Explorer*

<http://www.microsoft.com>

For *Netscape*

<http://www.netscape.com>

For *Adobe Acrobat Reader*

<http://www.adobe.com>

For information on Internet service providers and access speeds

<http://www.broadbandchoice.com.au/plan.cfm> <http://www.cynosure.com.au/isp/wa/>

How to Test your PC

To ensure that your computer has the technical requirements to operate Landgate, simply click [here](#) to visit our test page. You can do the simple test yourself, with no IT know-how. The results are provided immediately and might include details of technical issues that you may wish to discuss with your IT provider.

Existing Landgate Customers will Transfer Automatically

If you are an existing Landgate customer, there is no need to subscribe or re-register. It's business as usual while the transfer quietly takes place in the background.

Wish to Become a Landgate Customer? Or for Further Information

Contact us on our email address onlinesupport@dli.wa.gov.au

